

Inquires or complaints on a specific utility bill must be made before the due date.

Bills under review are still subject to penalty for non-payment. If the review results in an adjustment to the bill, the adjustment will appear as a credit on the account.

NOTE: Failure to receive a bill that was mailed to the current mailing address on file for the account, does not waive obligation to pay same when due.

Please include specific information about why you are seeking a review.

Name:	Date:	
Utility Account Number:	Current amount of bill: \$	
Utility service address:		
Is this property a rental? Yes No Mailing Address (if different from service address)		Office Use Date Received
Why do you feel the bill is incorrect? (be specific – attached additional pages if necessary)		
City Response		
Approved Denied Date Supervisor Signature		
Mail/Deliver to 1100 Delta Ave, Gladstone, MI 49837 or email to plebombard@gladstonemi.org		

Allow up to 20 days for review